



**TeleCodia**  
Empowering Digitally

# TeleCodia

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**Australian Technology Company**



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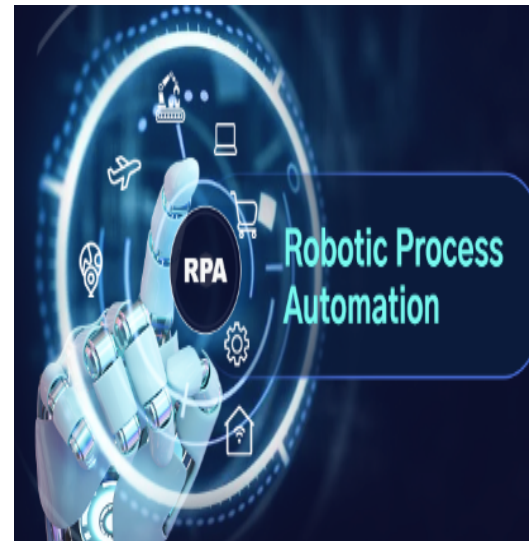
Our market focus & how we differentiate ourselves from others



# 01

## Introduction

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# About Us

We are a technology company offering customised software development, AI-powered automation & RPA, and digital marketing for telecom service providers, healthcare, retail, education and healthcare sectors.

Our engagement model is very competitive and flexible. We work with our customers as per their requirements and the available budget.







# Introduction

Our team has over three decades of experience delivering technology solutions. We help with telecom strategy, infrastructure development, RPA, and regulatory policies for Telecom, Education, Healthcare and Retail industries. We provide healthTech solutions and offer Intelligent Automation & Robotic Process Automation .

Our H/Q is at Melbourne, Australia & regional offices are located in Canada, USA, UAE and Pakistan.



## **Vision**

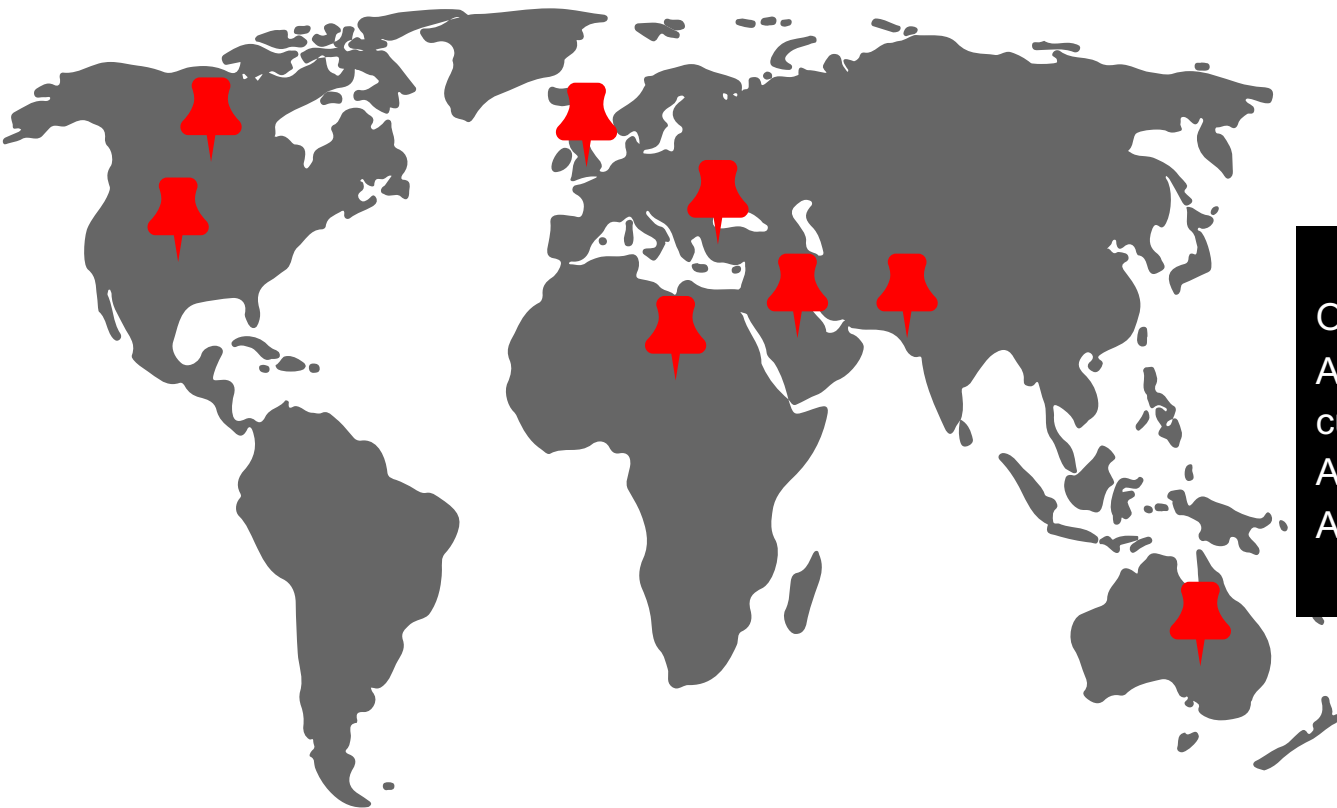
To automate & simplify the life of business owners by digitally empowering their businesses

## **Mission**

Our mission is to become one of the top providers of technology solutions & services in Australia, Middle East, USA & Pakistan, offering a delightful experience.



# Countries we serve



Our head office is at Melbourne Australia. We serve our customers in Canada, USA, Africa, UK, Middle East, Central Asia, Australia and Pakistan



# 02

# Solutions & Services



# Our key solutions and services



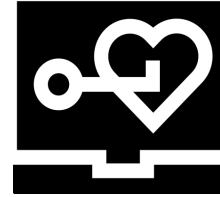
## Software

- ✓ Mobile/Web Apps
- ✓ Voice Assistant
- ✓ E Solutions
- ✓ Custom Apps
- ✓ AI powered Apps



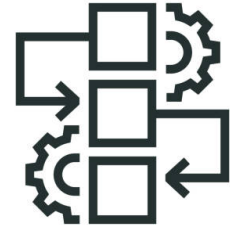
## Telecom

- ✓ Policy framework
- ✓ Consulting
- ✓ Infrastructure
- ✓ RPA/Automation
- ✓ Networking, WiFi



## Digital Marketing

- ✓ SEO
- ✓ PPC
- ✓ Social Media
- ✓ Short Videos
- ✓ Content marketing



## Automation

- ✓ AI Automation
- ✓ Automate Workflow
- ✓ Process Automation
- ✓ AI Chatbots
- ✓ Automation Framework



# Telecommunications

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TeleCodia offers a wide range of telecom solutions for telecom service providers, healthcare, Government & education. We offer telecom strategy, eGovernance, consulting services, cloud voice & video, Robotic Process Automation, WiFi solutions, contact center solutions, broadband internet & mobile phone plans.

Our prices and plans are suited for small, medium and enterprise businesses.

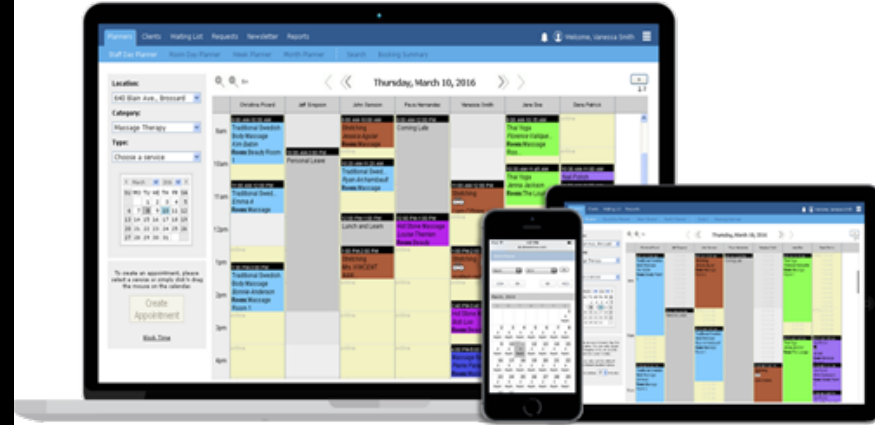


# Software & AI

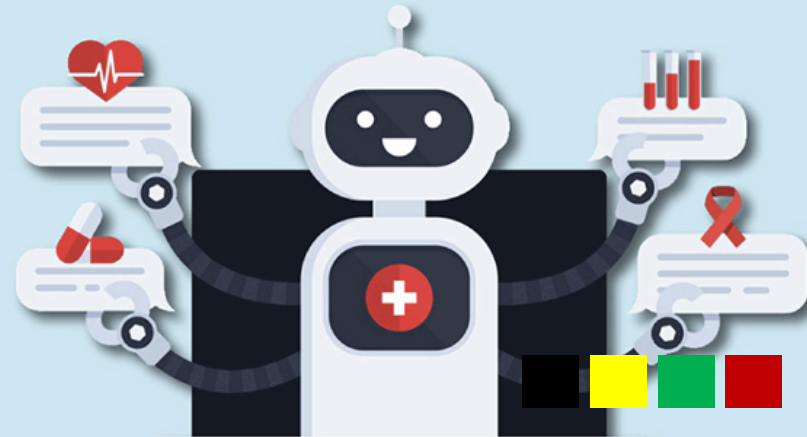
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We provide customised software solutions, appointment booking apps, voice assistants & AI chatbots.

We deliver AI-enabled conversational exchange and a personalized experience for your customers. Mobile & Web Apps, eCommerce Software and IOT related software services are available.



## CHATBOTS FOR HEALTHCARE





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# Automation

We help customers with automation strategy, a framework that provides businesses with a comprehensive and integrated approach to the automation of processes.

Our Robotic process automation (RPA) and Business Process Automation (BPA) are both defined by automation strategies that measure scope, reliability, and impact.



# 03

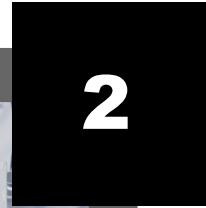
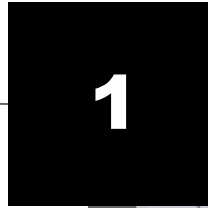
## Engagement Process

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# Our Engagement Process

Call us, send us an email or we'll reach out to potential customers for initial discussion



We gather customer requirements, understand customer's concerns and pain points, provide advice, and initial High Level design



Once customer accepts the quote & pays deposit, we start planning the implementation of the solution



We provide a detailed design, solution proposal , and produce a quote



# Our Partners

## Solution Partners

In addition to our staff, we use solution partners from Australia, USA, Canada & other areas supplying state of the art solutions

## Telecom Partners

Our telecom solution partners are one of the innovative companies in the Australian market

## Deployment Partners

Our solutions & software are deployed by our staff, however, we sometime use deployment partners who have expertise in their respective fields

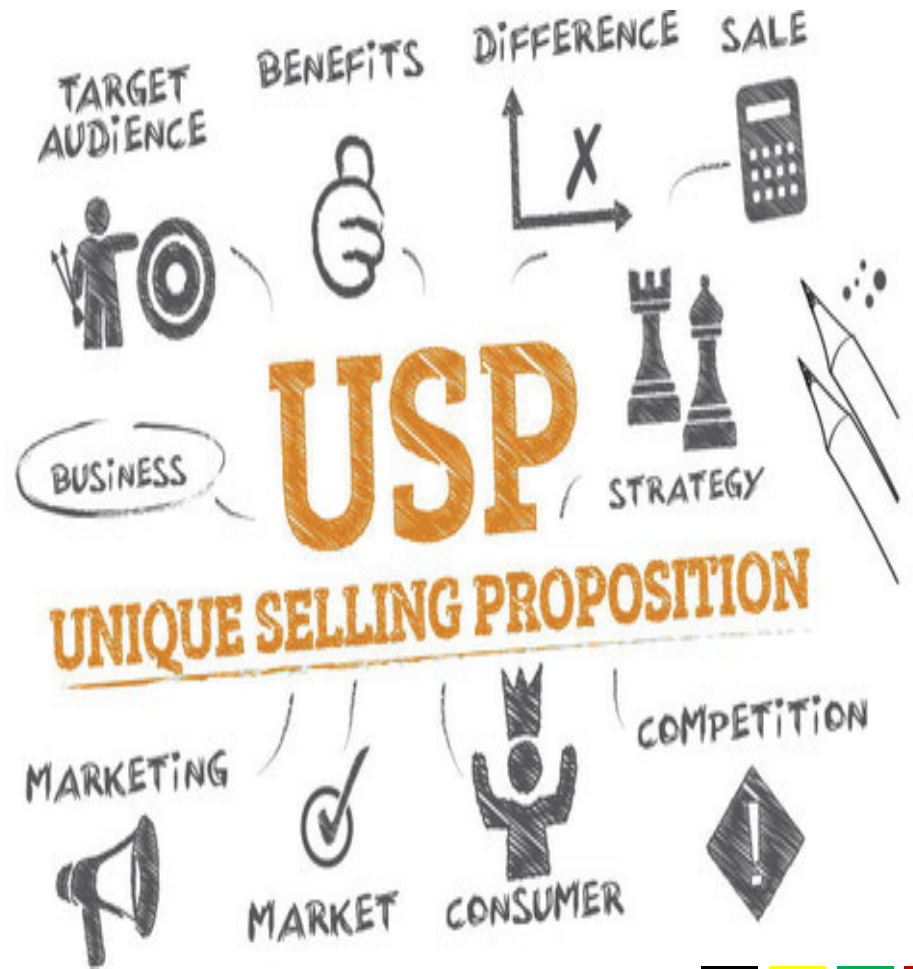




# 04

## Unique Selling Proposition

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# Unique Selling Proposition

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## Experience

Our team has over three decades of experience in technology solutions & know the telecom, healthcare, and education industry very well

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## Price

The prices are well suited for our customers whether you are a small, medium or a large business

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## Technology

The RPA, Software & other technology we provide are high quality & very competitive in the market. The solutions are highly scalable & customised for your business needs

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# Target Areas



**Telecom  
Companies**



**IT Companies**



**Healthcare**



**Small Business**



**Medium  
Business**



**Retail**



**Government**



**Education**



**Telecom Regulators**



# Thank you

Do you have any questions?

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